

Within its scope of activity, SBS group has as its core value to establish itself as a trustworthy service/product provider which fully satisfies our clients' demands according to the legislation in force with regards to its activity:

Economical-technical reports, design, trade, manufacture, installation of stainless-steel furniture and professional equipment in restaurants, hospitals, laboratories, and other professional spaces.

The company's management issued the present Policy to declare its absolute commitment to:

- fulfil client demands and expectations
- adopt proper practices
- conform with the legislative provisions
- continuously improve the efficiency of the Company's operation

To achieve the above, Management has designed, implements, and continuously improves a complete Quality Management System according to the requirements of the International Standard ISO9001:2015, at its premises in Aspropyrgos, Attica and at its offices in Agia Paraskevi, which ensures that:

- The company provides the resources and media required for the provision of products of a certain quality.
- The provided products and services satisfy client demands and expectations, expressed and/or implied, as well as the legislative provisions.
- Product and service quality is consistent and always in accordance with the internally set standards of the company or those agreed with the client.

- The work environment is suitable for the company's activities and is in accordance with the legislative requirements.
- Work conditions in all spaces of the company are surveilled and controlled to avoid labor accidents.
- The company's operation is regulated by a framework for the establishment and evaluation of the goals which concern both the company's products and activities, as well as its efficiency and efficacy.
- The present Policy is made known and understood within the company and its suitability is to be reevaluated on a yearly basis.

All employees involved in the System's operation ought not only to abide by the System, but also to actively contribute to its development, aiming at improving quality, reducing cost, and increasing client satisfaction.

The Chief Executive Officer



Alexios Svolos